

CV/TECH



TRAINING

COURSE DESCRIPTION

Frontline Leadership™ is a flexible, 10-module leadership training program that provides new and current supervisors and managers with a toolkit of practical communication and employee development tools that reduce conflict, improve employee performance, and enhance team effectiveness. Leaders learn to deliver clear direction, coach employees, and provide effective feedback. The ultimate goal of the training is to enable leaders to create work environments that foster employee engagement, improve performance, and increase employee satisfaction.

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1701 S Czech Hall Rd, Yukon, OK

Call to Enroll: 405.422.2235

- Jan 29 **Role of the Leader (w/ DiSC assessment)**
- Feb 12 **Managing Different Personalities**
- Feb 26 **Motivating and engaging employees**
- March 12 **Teamwork and collaboration**
- March 26 **Communication Effectiveness**
- April 9 **Managing Performance I**
- April 23 **Managing Performance II**
- May 7 **Coaching for Commitment**
- May 21 **Managing Conflict**
- June 4 **Managing Change**



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Times: 12:30-4:30 PM

Tuition: \$795

**Call Tosia Maples, Leadership Coordinator
for more information or questions**

405.422.2370